L1-Support



• Vacancy for: 6

• Posted on: Sept. 15, 2017

• Deadline: Sept. 23, 2017, 11:55 p.m.

Position Summary

The given job position is posted on behalf of the client organization of Real Solutions Private Limited, "A Reputed Internet Service Provider". The selected candidates will be hired under the contract of Real Solutions Private Limited and shall be deputed on the location assigned by the client organization.

Job Location: Can be assigned to any area of Kathmandu Valley.

No. of Vacancy: 06 **Salary:** 12,000.00

Other Benefits

• Fuel Allowance

• Communication Allowance

Minimum Requirements

- +2 completed or Bachelor running. (Priority will be given to Bachelor completed)
- Bike with license is compulsory
- Employment type:- Outsource (Contract Minimum 3 month)

Job Descriptions

- Provide support on the field is the primary job
- Determines customer service requirements by maintaining contact with customers; visiting operational environments; conducting surveys; forming focus groups; benchmarking best practices
- Analyzing information and applications
- Develop and implement customer service guidelines, policies, and procedures.
- · Identify and implement strategies to improve quality of service, productivity, and profitability
- Interdepartmental coordination with proactive feedbacks.
- Liaising with supervisors, team leaders, operatives and third parties to gather information;
- Monitoring department activities to improve quality; minimize errors and track operative performance
- Coordinate with HRD and concern area head/ VP/AVP to identify the training needs
- Perform jobs as assigned by the company

Applying Procedure

Apply Link: https://merojob.com/l1-support-2/

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