

# **Software Support**

- Vacancy for: 3
- Posted on: July 1, 2017
- Deadline: Nov. 30, 2016, midnight

## **Basic Job Information**

: IT & Telecommunication
: entry
: Kathmandu
: None

## Job Specification

Education Level : Under Graduate (Bachelor) Experience Required : Not Required

#### **Other Specification**

The desired candidate must have a technical background in computers / software with good analytical and problem solving skills, and strong written communication skills. The selected candidate will be providing support for oursoftware products and services to our Clients.

- Must have strong written English communications skills
- Must have basic knowledge of programming
- Must have a technical background in computers / software
- Must have good analytical and problem solving skills
- Must be a good team player, good learner and self starter
- Ability to work independently

#### Keyskills

- Basic Skill of Asp.net Programming,
- Sound knowledge of Sql Server 2008 +
- Software Support
- Product Support
- Client Interaction
- Client Satisfaction
- Problem Solving
- Communication Skills
- Written Communication

### **Job Description**

- Handling support tickets filed by clients
- Understanding and documenting client requirements
- · Coordinating with the Software Development Team for resolving client problems
- Other duties as assigned

#### TO APPLY:

Interested candidates are requested to send their updated resume to jobs@xclusiveminds.com

OR,

#### **Applying Procedure**

Apply Link : https://merojob.com/software-support-2/

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