

# **Office Secretary**

• Vacancy for: 1

• Posted on: July 1, 2017

• Deadline: Oct. 27, 2016, midnight

# **Basic Job Information**

Job Category : Secretarial / Front Office / Data Entry

Job Level : entry Offered Salary : None

#### Job Specification

Education Level : Under Graduate (Bachelor)

**Experience Required: Not Required** 

#### **Other Specification**

• Minimum of 1 year of experience in Reception/Administration

- Requires knowledge of basic office practices and telephone etiquette
- Basic computer skills, and the ability to communicate effectively and interact well with people of all ages and diverse backgrounds
- Also requires organisational and time management skills including the ability to cope with high volumes of work, changing priorities and meeting critical deadlines

## **Job Description**

Under immediate supervision, serves as initial office contact for students, faculty, staff, etc. Answers routine questions and provides information both orally and in writing (e-mail). The principal emphasis is on providing customer service and performing some light clerical duties.

#### Telephone Facilitation:

- Answers phone with appropriate greeting, takes messages or refers calls to the appropriate department/ person
- Ensure that the phone system is working and is under smooth operation

#### Visitor's First-contact:

- Receives and greets visitors; manage and deal with walk-in enquiries and direct to the department when necessary
- · Maintain visitor's log
- Dispenses information such as brochures and handouts to visitors
- Assists visitors with scheduling and confirming appointments;
- · Handle the waiting period of visitors

#### **Document Management:**

- Maintain daily-log of the incoming and outgoing documents of the office in systematic manner
- Safeguard and secure the documents in confidential manner
- Maintain the Notice Board and keep contents up-to-date

## Students Services:

- Answer general student enquires;
- Assist with student recruitment, including support at new student counseling

#### Administrative Services:

 Provide support to the College Administrative Office including attendance at orientations, graduation and other College events

- Assist with photocopying, setting up of class rooms and other general tasks
- Supervise the facilities and tangible assets within the office;
- Inform the concerned department to solve shortcomings of facilities and tangible assets
- Coordinate with guards and peons to smooth operation of the tasks
- Provide administrative support to the Head of the departments, Administrator; when required

# TO APPLY:

Interested candidates are requested to send their updated resume to <a href="mailto:principal@kathford.edu.np">principal@kathford.edu.np</a>

#### OR,

# **Applying Procedure**

Apply Link: https://merojob.com/office-secretary-47/

Generated By

