Network & IT Infrastructure Support Representative

- **Vacancy for:** 1
- **Posted on:** Nov. 4, 2018
- **Deadline:** Nov. 30, 2018, 11:55 p.m.

Basic Job Information

Job Category	: IT & Telecommunication > Network Engineer/ Network Administrator
Job Level	: Senior Level
Employment Type	: Full Time
Job Location	: Trade Tower, Thapathali, Kathmandu
Offered Salary	: NRs. 720,000.00 Yearly

Job Specification

Education Level	: Under Graduate (Bachelor)
Experience Required	: More than or equal to 3 years
Professional Skill Required	: Network Design, It Infrastructure, System Administration

Other Specification

- Strong attention to detail
- Experience with IT or internal tech support
- An understanding of network design, system administration, data centre engineering and data centre maintenance
- Hands on experience setting up network and server infrastructure
- High level of self-initiative and self-motivation
- Excellent communication skills (Proficiency in English)

Job Description

- Responsible for assisting our SaaS customers and general system users with setup, maintenance, troubleshooting and problems they have with their systems, SaaS systems offered by us.
- Provide both in-person technical support and assist customers remotely, generally via phone or e-mail
- Support services exclusively for our products, such as our Trusted Identity as a service product, or help internal users with any computer-related problem i.e: Viruses, loss of data, non-working software programs, troublesome hardware setup and the faulty Internet
- Work with our software engineers while assisting them to set up and troubleshoot Network servers, Security hardware and software

Applying Procedure

Apply Link : https://merojob.com/network-it-infrastructure-support-representative/

Generated By

merojob
AIM HIGHER