

# **Microsoft Dynamics CRM Consultant**

- Vacancy for: 2
- Posted on: Dec. 2, 2018
- Deadline: Jan. 2, 2019, 11:55 p.m.

## **Basic Job Information**

Job Category	: IT & Telecommunication > ERP/ CRM
Job Level	: Mid Level
Employment Type	: Full Time
Job Location	: Gairidhara, Kathmandu
Offered Salary	: NRs. 50,000.00 - 100,000.00 Monthly

## Job Specification

Education Level	: Under Graduate (Bachelor)
Experience Required	: More than 2 years
Professional Skill Required	: Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Service, Microsoft Dynamics 365 Customer Engagement

#### **Other Specification**

#### **Hard Skills**

- Proven experience of delivering CRM solutions or equivalent consultancy roles
- Have an industry recognized qualification (Bachelor in related discipline etc.)

#### Demonstrated ability to:

- Analyze and understand business problems
- Model data and processes
- Conduct workshops and training sessions
- Plan and carry out system and user acceptance testing

#### Familiar and experienced in:

- Microsoft Dynamics 365 CRM
- Implementation Methodology and Project Management tools
- Industry Knowledge (Should be well versed in Sales, Marketing and Service operations)

#### Soft Skills

- High degree of insight and analytical skill
- Team-oriented; willing to align work with team's priorities and goals
- Able to influence, negotiate and build consensus
- Excellent communication, planning and organizational skills

## **Job Description**

- Responsible for software configuration, documentation, implementation, training, and support of Dynamics 365 CRM,
- Support existing client base with support issues that arise
- Analyze existing processes and develop recommendations to improve client performance
- Meet deliverable targets and complete project tasks within budget and to clients' satisfaction
- Identify assignment conflicts and issues and communicate to engagement Project Manager
- Build positive client relationships while developing an understanding of customers' businesses

## **Applying Procedure**

Apply Link : https://merojob.com/microsoft-dynamics-crm-consultant/

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