Data Center Operations Manager

- **Vacancy for:** 1
- **Posted on:** Oct. 10, 2017
- **Deadline:** Oct. 25, 2017, 11:55 p.m.

Job Location: Kathmandu

Position Overview:

Data Center Operations Manager is responsible for managing sustainability and capacity related projects throughout the Data Center.S/he is in charge of escalation and coordination for customer issue. S/he understands the Network, Hardware, Electrical and Mechanical operation of Data Centre and manage for smooth operation. S/he reports to senior management and directors.

Job Specification:

- Bachelor in any technical field
- Experience with hardware, network, OS, software and database
- Familiarity with cooling and Electrical will be a plus point
- Understanding of enterprise level networking and storage equipment installs
- Communication skills
- Time and project management skills
- Any other qualification technical or non-technical will be a plus point

Job Responsibilities:

- Incident management Planning, Change Management Planning, Capacity Management
- Learn and manage the job duties of L1, L2 and L3 technical and non-technical staffs
- Willingness to travel in and outside Kathmandu valley
- Manage vendors and customers
- Periodically monitor the operation log book, AMC details and more
- Maintain customer SLA
- Responsible for auditing and customer site visit
- Understand and maintain the Data Center policy and tune as required
- Maintain and Manage staff relationship and assign job duties
- Responsible for vendor-customer relationship and approving bills
- Hire the new staffs as and when required
- Maintain the operation as per ISO standard
- Track issues and analyse data looking for trends and complete issues
- Implement process improvements and best practices from past experience

Others:

Salary & Benefits: Negotiable (depending on the competency and the work experience of the candidate)

Applying Procedure

Interested candidates can email their CV along with a letter of interest to **careers@cas.com.np.** Please mention the position in the subject line. Only shortlisted candidates will be notified.

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