



ATM Support Technician

- **Vacancy for:** 10
- **Posted on:** Aug. 26, 2018
- **Deadline:** Sept. 4, 2018, 11:55 p.m.

Basic Job Information

Job Category	: IT & Telecommunication
Job Level	: Entry Level
Employment Type	: Full Time
Job Location	: Kathmandu 5, Biratnagar 1, Hetauda 1, Narayanghat 1, Pokhara 1, Surkhet 1
Offered Salary	: Negotiable

Job Specification

Education Level : Higher Secondary (+2/A Levels/Ib)
Experience Required : Not Required

Other Specification

- Must have completed Intermediate level in Intermediate in Engineering (Electronics, Computer, Electrical) or Diploma form CTEVT (Electronics, Computer, Electrical)
- Must have excellent communication and presentation skills
- A strong focus on quality customer service
- Good motivational skills and be capable of working well on one's own or as a member of a team
- Must have an aptitude for analytical thought
- Should be able to work under pressure, Time flexible; even in holidays and after-before office
- Should be flexible to visit around different part of country up on requirement
- Must have two wheeler with license

Job Description

- Customer Support in ATM and other financial txn equipment
- Software/Hardware Installation of ATM and associated Peripheral Equipment
- Installation of UPS, battery, LAN and Computer Hardware
- Provide support and service related activities in customer location
- Diebold-Nixdorf ATM application installation, configuration and troubleshooting
- Repair and Maintenance of Peripheral Hardware.
- Preventive maintenance and Servicing of ATM and other peripheral devices
- Out of Kathmandu/ out of other different location visits in case of requirement
- Windows OS and other desktop software installation, configuration and troubleshooting

Note: Preference will be given to those candidates having experience in related field with additional training in computer hardware

Applying Procedure:

Interested candidates are requested to send their updated resume to ashok.lamichhane@wdn.com.np or drop CV to WDN Kantipath Office within **September 5, 2018**.

OR,

Applying Procedure

Apply Link : <https://merojob.com/customer-support-technician-5/>

Generated By