



Customer Support Supervisor

- **Vacancy for:** 1
- **Posted on:** April 12, 2018
- **Deadline:** April 28, 2018, 11:55 p.m.

Basic Job Information

Job Category	: General Mgmt. / Administration / Operations > Customer Relation, Customer Support, Customer relationship
Job Level	: Mid Level
Employment Type	: Full Time
Job Location	: Bhaishepati, Lalitpur, Central Development Region, Nepal
Offered Salary	: Negotiable

Job Specification

Education Level	: Under Graduate (Bachelor)
Experience Required	: More than or equal to 2 years
Professional Skill Required	: Call Center Management, Leadership

Other Specification

- BBA/BBS or equivalent with minimum 2 years of experience in supervisory position preferably in a call centre
 - Leadership abilities with a positive attitude and willingness to learn
 - Excellent communication and interpersonal skill
 - Should be flexible to work in any shifts.
 - Proficient in MS Office package
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Job Description

- To handle overall customer support operation
- To generate, prepare and verify the report and forward it to customer service in-charge
- To manage the daily roster and maintain occupancy plan
- Coordinate with different departments to provide a proper solution to the customer

TO APPLY:

Interested candidates can send their updated resume with application letter to hr@dishhome.com.np mentioning the position you are applying in the subject line within **28th April, 2018**.

Applying Procedure

Apply Link : <https://merojob.com/customer-support-supervisor/>

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