



## Call Center Supervisor

- **Vacancy for:** 2
- **Posted on:** July 2, 2018
- **Deadline:** July 20, 2018, 11:55 p.m.

### Basic Job Information

Job Category : Sales / Public Relations > Customer Relation  
Job Level : Mid Level  
Employment Type : Full Time  
Job Location : Shantinagar, Kathmandu, Central Development Region, Nepal  
Offered Salary : Negotiable

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### Job Specification

Education Level : Under Graduate (Bachelor)  
Experience Required : More than 2 years  
Professional Skill Required : Communication

### Other Specification

- Must have completed Bachelors Degree
  - Preference will be given to candidates having Masters Degree
  - Must have minimum 2 years of experience in call center
  - Must have good communication skill
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### Job Description

- Incoming call management and supervision
  - Managing call center team
  - Monitor incoming queries and calls handled
  - Monitoring sales conversion from call center team to achieve provided sales target
  - Conduct standard meeting with call center team to address huddles and motivating them to achieve sales target
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### Applying Procedure

Apply Link : <https://merojob.com/call-center-supervisor/>

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